

QUALITY POLICY

Olaine Chemical Plant BIOLAR developed a Quality Policy in order to ensure the sustainable economic development of the Company, aimed at increasing the profitability of the enterprise, by optimizing and maximizing the use of available resources, to produce the highest quality products that meet all the requirements of regulatory and legislative acts.

The main goal of the Company BIOLAR in quality management is to provide the Latvian and foreign markets with high-quality products developed in accordance with the best traditions of the Latvian School of Chemistry and recognized international standards, and developing them in accordance with the modern needs and demands of consumers, achieving results, motivating all employees of the Company to participate in working together to ensure the process of producing products, services and information of the highest quality.

This Quality Policy is based on the following principles:

- Strict observance at the enterprise of the quality management system in accordance with the requirements of international standards;
- Continuous market research;
- Increasing customer satisfaction with the quality of products, services and information;
- Creation of a friendly working environment in which the Company's staff is fully involved in an integrated quality management system;
- Continuous staff development;
- Continuous improvement of the technological process, through the technical development of production capacities;
- Ensuring the stability of the quality characteristics of products;
- Ensuring the unity of goals and objectives of managers and employees at all levels in matters of quality and the functioning of the quality management system;
- Ensuring the effectiveness and efficiency of the work performed by the staff, through a clear understanding of the responsibility and authority;
- Reduction of costs and process time through the efficient use of all types of resources;
- Periodic review and critical evaluation of the quality policy;
- Systematic solution of tasks to ensure the improvement of product quality, as well as the improvement of individual processes and the quality system as a whole;
- Determining the mutual responsibility of individual departments and employees in the process of fulfilling customer requirements;
- Involvement of all Company personnel in the processes of improving the performance of the enterprise.